

Chrysler J2534 – Not able to download flash files from TechAuthority website

Cause: No Java version higher than 8 update 121 will allow flash downloads from website

All Java versions higher than 8 Update 121 will need to be removed from the system and version 8 Update 121 should be installed before attempting to download and perform flash updates.

Follow the listed steps to correct the problem:

1. Navigate to Control Panel > Program Features and uninstall any version of Java higher than Java 8 Update 121
2. Browse to our website at Aetools.us and select “[Downloads & Resources](#)” and choose the “[Chrysler J2534 Fix](#)” tab
3. Click the link “[Java 1.8.0 121](#)” to download and save the correct Java version.
4. Install the downloaded file
5. Restart the J2534 Server application listed in All Programs > J2534
6. Verify security settings in Java Control panel
Navigate to Control Panel> Java to open the Java control panel
Select the security tab and near the bottom of the tab verify the following two sites are listed in the Exception Site List. If not select Edit Site List and add the following:
<https://techauthorityonline.extra.chrysler.com>
<https://www.techauthority.com>
7. Close all Internet Explorer tabs and windows.
8. Reopen Internet Explorer > Log into TechAuthority
9. Try to download flash file to continue.

During the download the first time you will receive a “Java is out of date error”, select run this time and the page will reset and you must enter you information a second time. Then choose the file you need and select download. The file will download successfully on the second attempt.

Any Java errors or pop-ups you receive - choose run this time or update later.

DO NOT Update JAVA even though you will receive pop-up notices in the future.